Social Pinpoint

Report Type: Voicemail Hotline Results Summary
Date Range: 29-09-2026 - 14-10-2026
Exported: 26-10-2026 17:36:26

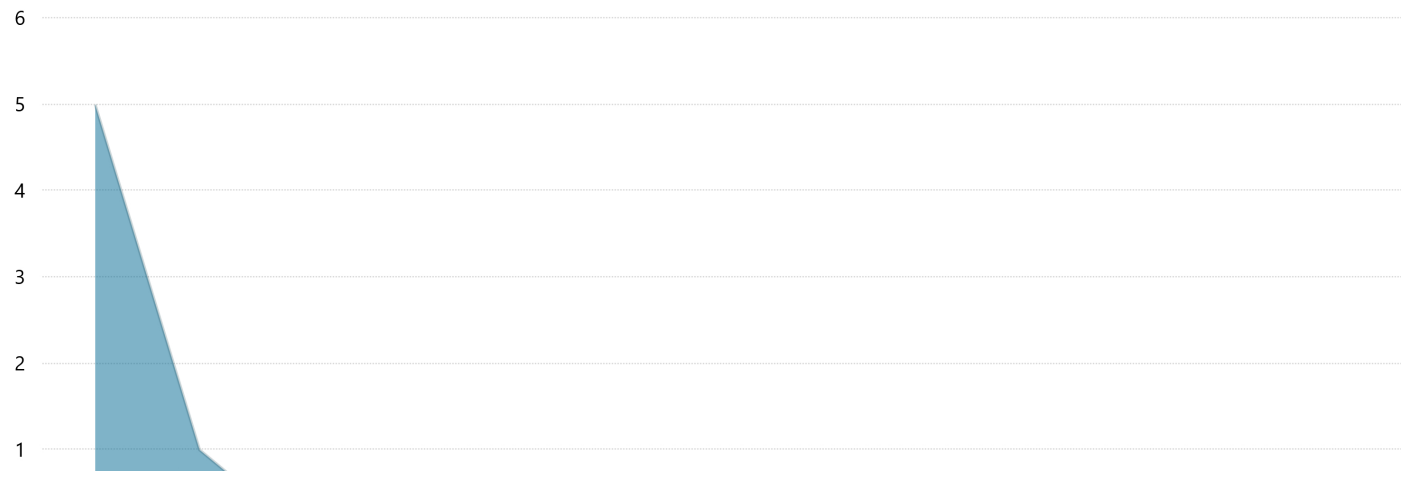
Open

Voicemail Hotline Feature Demo AU
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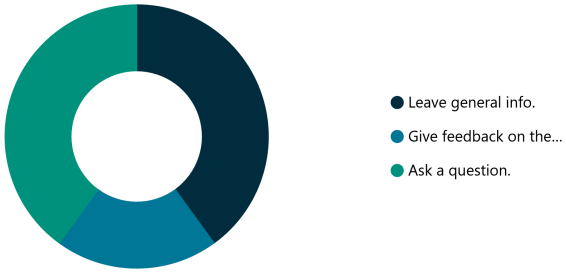
7
Contributions

Contribution Summary

Contribution Activity
Number of voicemail contributions received each day in the selected period.



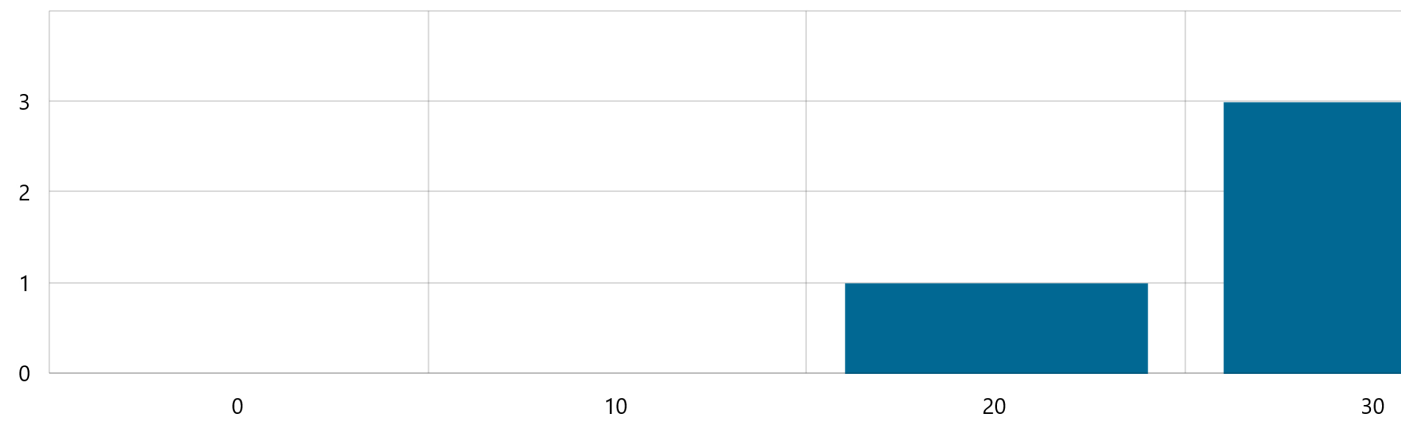
Contributions by Category
Breakdown of voicemail contributions by category.



Language
Breakdown of voicemail contributions by detected language.



Call Duration
Distribution of voicemail call durations.



Text Analysis
Overall sentiment and key themes across voicemail contributions.

Sentiment

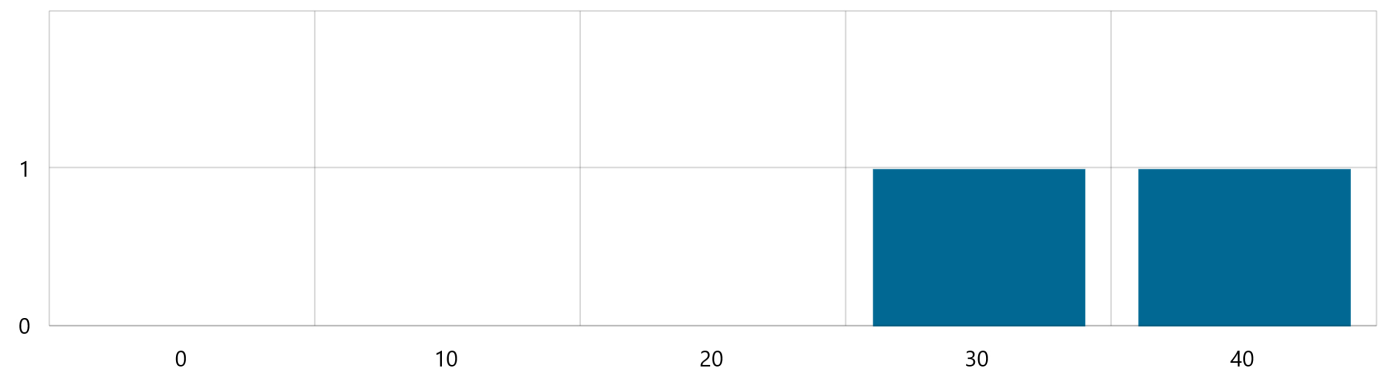
No sentiment data

Tags

No tag data

Categories - Leave general info.

Call Duration
Distribution of voicemail call durations.



Text Analysis
Overall sentiment and key themes across voicemail contributions.

Sentiment

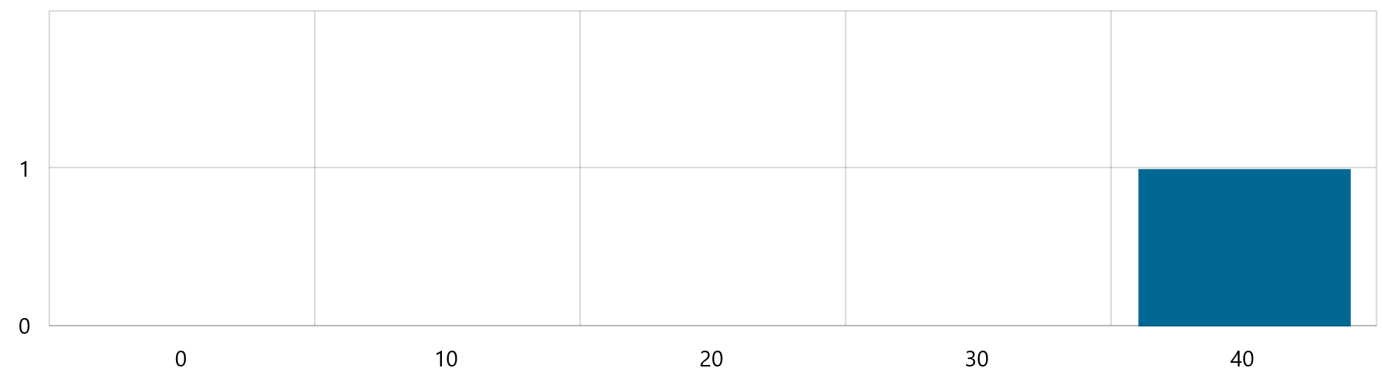
No sentiment data

Tags

No tag data

Categories - Give feedback on the feature itself.

Call Duration
Distribution of voicemail call durations.



Text Analysis
Overall sentiment and key themes across voicemail contributions.

Sentiment

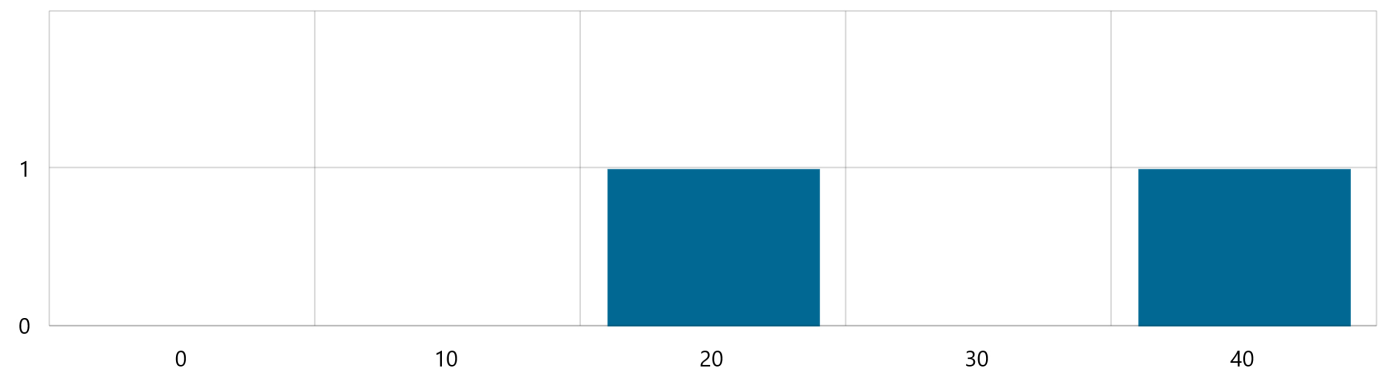
No sentiment data

Tags

No tag data

Categories - Ask a question.

Call Duration
Distribution of voicemail call durations.



Text Analysis
Overall sentiment and key themes across voicemail contributions.

Sentiment

No sentiment data

Tags

No tag data

Featured Contributions

Give feedback on the feature itself.

+61411808549 | 29/09/2026

Some general feedback on the feature, I do wonder whether we might want to make the prompt language on the category list a little clearer, but we would need to validate whether this particular presentation varies by language and by presenting agent.

Leave general info.

+61733256505 | 30/09/2026

Hi, this is a test.